



## **Admixture Lifetime Warranty**

Lifetime Warranty: Concure Systems LLC warrants that its admixture, when mixed and dispensed correctly, shall perform in accordance with their specifications. This includes stopping moisture migration from the concrete itself and or from a ground source for the lifetime of the slab and that the admixture will be free from all manufacturer defects. Concure Systems lifetime warranty will be issued when all floor covering products are installed correctly according to, and in compliance with RFCI recommendations and specifications. RFCI guidelines for interior slabs to receive flooring or coatings must be strictly adhered to. The use of petroleum, paraffin, de-bonding agents, cleaning agents, oils, grease, dirt, non-dissipating cures, or any foreign products could affect adhesion, or bond. If any of the above mentioned products are added to the concrete surface, any affected areas will not be covered with a lifetime warranty.

Limitations of Lifetime warranty: Concure Systems LLC reserves the right to inspect and test any and all materials related to a claim to determine the source of the problem within 7 days of written notice. If a claim is determined to be moisture related from or through the concrete slab, Concure Systems LLC will mitigate the affected areas using Concure Systems Vapor barrier plus topical system within 15 days of the commenced inspection results... If a valid claim is determined to be due to moisture migration through, or out of the slab, Concure Systems LLC will repair and/or replace all floor covering materials in the affected areas only. In this case, the same or comparable products will be used and shall not exceed the value of the existing materials, labor, and will meet the purchaser's satisfaction. Concure Systems LLC makes no other warranty expressed or implied and is not responsible for substandard concrete workmanship in finishing, floor cracks, control joints or expansion joints\*as a source of moisture migration or other types of concrete additives used. Concure Systems LLC herein indemnifies, holds harmless, and agrees to defend purchaser for any and all damages and/or costs related to claims for breach of warranty, negligence, strict liability and/or tort. All claims concerning this product shall be submitted in writing within a reasonable amount of time of discovery. Concure Systems LLC In no event shall take financial responsibility or accept punitive damages for flooring replacement, or attempt to reseal or moisture proof a concrete slab prior to a claim notice or Concure Systems LLC ability to test and determine cause of all claims. If such damages are assessed in relation to a toxic tort theory and/or a class action, any and all costs incurred without written consent or approval from Concure Systems will not be honored for payment.

Warranty Issuance: warranty will be issued and honored from Concure Systems LLC when receiving the following documentation: Concrete mix design, cement truck tickets filed, engineer evaluations and reports, confirmation of compliance with strict cement to water ration guidelines by concrete supplier and installer. Prior to installation of floor coverings a material bond test (ASTM D-4263) must be performed according to the resilient Flooring institute guidelines and manufactures specifications, if tests are not performed prior to installation of flooring, the lifetime warranty will be voided. Tests must be performed by the flooring contractor and all test results must be registered with Concure Systems LLC prior to installation of products.

Concrete moisture testing: Floorcovering manufacturers only have recommendations, **NOT REQUIREMENTS** for acceptable moisture levels to prior to installation. Because the slab containing Concure Systems Admixture creates a nonporous slab Calcium Chloride, Rh testing will give false results, because Concure Admixture is Ph neutral, a Ph test is required and not to exceed the levels according to adhesive manufacturer guidelines. Concure Systems LLC will issue its warranty with regard to moisture vapor emissions under the results of ASTM D-5084 and ASTM D-4263. All accounts must be paid in full prior to any warranty being issued or enforced.

\*Expansion joint/control joint warranty: Concure Systems LLC will warrant any and all expansion joints, control joints or cracks from moisture migration for the lifetime of slab when applying Concure Systems Crack Chase Binder according to the manufacturer's recommendations, installation guidelines and proof of purchase. Contact Concure Systems LLC for more information.