

Flooring & Concrete Moisture Prevention Systems

CONCURE SYSTEMS VAPOR BARRIER PLUS LIFETIME WARRANTY

Lifetime Warranty: Concure Systems, LLC warrants that it's Vapor Barrier Plus, when applied correctly and in conjunction with 670 Crack Fill Binder, shall perform in accordance with requirements from Concure. Concure Systems Vapor Barrier Plus, applied by a certified installer, is guaranteed to stop moisture migration from the concrete itself and or from a ground source for the life of the slab. Concure Systems guarantees Vapor Barrier Plus shall be free from all manufacturers' defects. Concure Systems, LLC lifetime warranty will be issued when all products are installed correctly, according to, and compliant with all installation requirements set by Concure Systems.

Limitations of Lifetime warranty: If a claim is made, the General Contractor shall inspect and test all materials related to the claim to determine the actual source of the problem. Concure Systems LLC. reserves the right to inspect and test any and all materials related to the claim to determine the source of the problem. If a claim is conclusively determined to be moisture migration through or out of the slab due to a failure of its product, and not due to improper installation of subsequent finish materials, Concure Systems LLC. will mitigate the affected area(s) and re-seal, repair and/or replace all floor covering materials and labor. Concure Systems LLC makes no other warranty expressed or implied and is not responsible for substandard concrete workmanship in finishing, curing, floor cracking, control or expansion joints as a source of moisture migration, or other types of concrete additives or curing materials used. The sole and exclusive remedy of purchaser, for any claim concerning this product, but not limited to, claims alleging breach of warranty, negligence, strict liability or otherwise, is limited to the re-sealing of the concrete slab with one of Concure Systems LLC. family of products and replacement of damaged floor covering materials, at the sole option of Concure Systems LLC. All claims concerning this product shall be submitted in writing within 60 days of the discovery. In no event shall Concure Systems LLC. be liable for any special, incidental, consequential or punitive damages, including loss of profit and use.

Warranty Issuance: Warranty will be issued and honored from Concure Systems, LLC upon completion of Concure Systems Vapor Barrier Plus, by an experienced flooring contractor. Prior to installation of floor coverings a Concure Systems LLC. approved material adhesive compatibility bond test must be performed according to the Resilient Flooring Institute (RFCI) guidelines and manufactures specifications. If tests are not performed prior to installation it will affect the lifetime warranty. Tests must be performed by a certified flooring contractor and all test results must be registered with Concure Systems, LLC prior to installation of products.

Concrete moisture testing: Floorcovering manufacturers only have recommendations, NOT REQUIREMENTS for acceptable moisture levels prior to installation. Because the slab contains Concure Systems Vapor Barrier Plus it creates a nonporous slab. Calcium Chloride (ASTM 1869) and Rh (ASTM 2170) testing may give false/positive results. Concure Systems, LLC, will only issue its warranty with regard to moisture migration through or out of the slab under the results of Concure Systems LLC approved material adhesive compatibility bond test. All accounts must be paid in full prior to any warranty being issued or enforced.

In the event of a claim and notification: Concure Systems, LLC reserves the right to have an authorized Concure Systems, LLC representative inspect and verify any issues due to moisture migration through or out of the slab under the terms of the lifetime warranty. Subsequent floor finish installation's negligence, incompetence and/or fraud will inspire incurred investigative costs. Any costs incurred without written consent or approval from Concure Systems will not be honored for payment.

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