

ADMIXTURE LIFETIME WARRANTY

<u>Lifetime Warranty</u>: Concure Systems, LLC warrants its admixture, when dosed, mixed, and dispensed according to Concure, ACI, and RFCI guidelines and recommendations for W/C Ratio and maximum slump for all interior concrete slabs to receive flooring. All cracks, expansion joints, and saw cuts must be addressed using Concure's 670 Crack Fill Binder. Any use of petroleum products, paraffin, debonding agents, cleaning agents, oils, grease, dirt, or foreign materials will void Concure's lifetime warranty. Any and all testing beyond that of Concure Systems shall be the sole responsibility of the General Contractor and the flooring installation contractor.

Limitations of Lifetime warranty: If a claim is made, the General Contractor shall inspect and test all materials related to the claim to determine the actual source of the problem. Concure Systems, LLC reserves the right to inspect and test any and all materials related to the claim to determine the source of the problem. If a claim is conclusively determined to be moisture migration through or out of the slab due to a failure of its product, and not due to improper installation, Concure Systems, LLC will mitigate the affected areas using Concure Systems Vapor Barrier Plus topical system. Concure Systems will seal, repair and/or replace all floor covering materials in the affected areas only, with the same or comparable products and shall not exceed the value of existing materials and labor. Concure Systems, LLC makes no other warranty expressed or implied and is not responsible for substandard concrete workmanship in finishing, curing, floor cracking, control joints or expansion joints*as a source of moisture migration, or other types of concrete additives used. The sole and exclusive remedy of purchaser, for any claim concerning this product, but not limited to, claims alleging breach of warranty, negligence, strict liability or otherwise, is limited to the resealing of the concrete slab and replacement of damaged floor covering materials, at the sole option of Concure Systems, LLC. All Claims concerning this product shall be submitted in writing within 60 days of discovery. In no event shall Concure Systems, LLC be liable for any special, incidental, consequential or punitive damages, including loss of profit and use.

<u>Warranty Issuance</u>: Warranty will be issued and honored from Concure Systems, LLC when receiving the following documentation: Concrete mix design, cement truck tickets filed, engineer evaluations and reports, confirmation of compliance with strict cement to water ratio guidelines by concrete supplier and installer. Prior to installation of floor coverings; a mat test (ASTM D-4263), material bond compatibility test and pH test must be performed according to the resilient Flooring institute guidelines and manufactures specifications. If tests are not performed prior to installation, it will affect the lifetime warranty. Tests must be performed by a qualified contractor and all test results must be registered with Concure Systems, LLC prior to installation of products.

<u>Concrete moisture testing</u>: Because the slab containing Concure Systems Admixture creates a nonporous slab, Calcium Chloride, Rh testing will give false results. No test result from this type of testing will void our permeability warranty. Concure Systems, LLC will issue its warranty with regards to moisture migration through or out of the slab under the results of ASTM D-5084, ASTM D-4263 and material bond compatibility procedures. All accounts must be paid in full prior to any warranty being issued or enforced.

<u>In the event of a claim and notification</u>: Concure Systems, LLC reserves the right to have an authorized Concure Systems, LLC representative inspect and verify any issues due to moisture migration through or out of the slab under the terms of the lifetime warranty. Any costs incurred without written consent or approval from Concure Systems will not be honored for payment.

*Saw cuts, Cold & Construction Joint and Crack Warranty: Concure Systems, LLC will warrant any and all saw cuts, cold & construction joints or cracks from moisture migration for the lifetime of slab when Concure Systems 670 Crack Fill Binder is properly applied according to the manufacturer's recommendations, installation guidelines and proof of purchase. Contact Concure Systems, LLC for more information.

In:	-			
ım	г			