



# 100% Solids Epoxy LIMITED WARRANTY

The Concure Group (Manufacturer) warrants its product, **100% Solids Epoxy**, to be free of defects for a period of **(Length of Time)**. The warranty period starts from the date of original installation on \_\_\_\_\_. This warranty is provided if said product is installed (by an approved installer) according to, and in compliance with the instructions and the requirements of the manufacturer. The Calcium Chloride test (ASTM F1869) results are between \_\_\_\_ to \_\_\_\_ and not to exceed ten pounds of moisture as indicated by a calcium chloride test. If the **100% Solids Epoxy** product fails within said warranty period, manufacturer shall provide the labor and material to replace or repair damaged floor covering, with the same or comparable products at manufacturer's discretion. Manufacturer is not responsible for fading, die lot changes in color or wear of existing floor finishes. Manufacturer is not responsible for faulty installation of floor finishes or the use of a non-approved adhesive for the flooring materials installation. Manufacturer reserves the right to test and investigate any products alleged to be defective or damaged. Manufacturer shall in no way be responsible for any acts of nature, inferior concrete, such as, but not limited to, cracks and voids resulting prior to and/or after the product application, or concrete additives that may have a negative reaction. Manufacturer is not liable for any incidental or consequential damage, including without limitation; damage for lost profits, business interruption, property damage, economic loss, or personal injuries. Warranty is void if moisture levels ever exceed ten pounds as indicated by a calcium chloride test. Manufacturer shall not be liable to buyer for contribution, or indemnity, or for other losses arising from the use of the product.

All disputes or claims arising out of this product or relating to the provisions of the warranty will be arbitrated in Philadelphia, Pennsylvania utilizing the services of a neutral dispute resolution service upon which the buyer and seller agree, or if they cannot agree, then the services of the American Arbitration Association will be utilized.

Manufacturer claims policy is as follows: Claims will not be considered until flooring materials and adhesives have been inspected by one or more of the following company representatives, installers, or independent inspection service of the manufacturer's appointment.

There are no other warranties expressed or implied including, but not limited to, any implied warranty of merchantability or warranties of fitness for a particular purpose.

All accounts shall be paid in full prior to any warranty being issued or enforced.

Location:

Contractor:

\_\_\_\_\_ sq, ft,

For The Concure Group:(Employee/Sales Rep)

Effective Date:\_\_\_\_\_

\_\_\_\_\_