



#### CONCURE SYSTEMS LLC. ADHESION/BOND ASSURANCE

\* Adhesion / Bond Assurance Warranty is provided to protect products installed and listed on attached final page \*

In addition to Concure Systems LLC. substrate warranty against floor/coating failure due to moisture vapor emissions, Concure Systems LLC. further issues its bond assurance and warrants the adhesives, cementitious materials, and coatings specified and approved for use on non-porous substrates will bond directly to the Concure Systems mitigated concrete substrate. Concure's approved testing for bond (material / A, B, C's) must be performed with video, provided to Concure for all cementitious patching/primers, adhesive(s), coatings, and floor materials specified for the project.

It is utmost important that the installer(s) and/or specifier confirm and approve the intended use of primers, cementitious materials, adhesives, and coatings are suitable for installations on non-porous substrates prior to performing Concure's approved testing for bond procedure and is further understood, it is not Concure Systems that approves intended materials for use nor installation procedures.

- Concure Systems Adhesion/Bond Assurance is applicable to all primers, cementitious patching materials, adhesives, resinous coatings and thin-sets suitable for non-porous installation applications.

Should any specified and approved materials fail to bond to the Concure Systems mitigated substrate during a Concure's approved bond test, it is the sole responsibility of the General Contractor / Flooring Subcontractor to provide and furnish video to Concure Systems all steps performed, i.e., building's acclimation, proper prep, approved adhesive(s) used, adhesive open / tack time technique, installation process and procedures by manufacturer's followed for non-porous installations, etc.

- In the event of claim, (Concure's approved testing for bond fails); it is the responsibility of the General Contractor to pay upfront, itemized costs to Concure Systems covering all expenses for Concure Systems to contract with its own independent consultant to investigate and perform additional Concure's approved bond test. If Concure's approved bond test, by the independent consultant has successful results, the cost of this additional testing *will not* be re-imbursed to the General Contractor. The contracting flooring subcontractor is to install project per adhesive/flooring manufacturer's guidelines for non-porous installations as shown successful by the independent consultant. If the independent consultant cannot successfully perform Concure's approved testing for bond on the project's substrate, monies paid to Concure Systems *will be* 100% refunded.

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**CONCURE SYSTEMS LLC. ADHESION/BOND ASSURANCE (cont'd)**

- Upon a failed independent consultant's bond test, Concure Systems (at no additional charge to anyone). will then provide corrective measures for the project's successful installation of finishes.
- Concure Systems LLC. is not responsible for adhesion issues due to failure to follow Concure Systems Admixture's dosage rate, substandard concrete workmanship, or practices and / or improper use of non-compatible curing materials.

The above would be dependent upon the following:

- The installation subcontractor(s) must perform pH and Concure's approved testing for bond, Material / A B C's – (Adhesive / Bond / Compatibility) and furnish video results to Concure Systems.
- Concure Systems must receive stamped approved data sheets of adhesive(s), materials, coatings and installation instructions over non-porous substrates for each specified manufacturer.
- The installation subcontractor(s) must follow all published guidelines for installing approved primers, cementitious prep materials, adhesive(s), flooring material(s), and coating(s) manufacturer's guidelines for non-porous substrate installations.
- The Primer / Adhesive / Coating / Cementitious Patching Materials are approved by specifier and suitable for installations, bonding to a non-porous substrate as directed and published by each manufacturer.
- The Adhesive Manufacturer(s) warrant that their respective adhesive was without defect
- The Flooring / Coating Manufacturer(s) supply their standard warranty
- ASTM F-1869 and / or ASTM F-2170 are not required for Concure Admixture, Concure Genesis, Concure Vapor Barrier Plus or Concure Epoxy (100% Solids or Water Based) warranty and the Adhesion Bond Assurance Warranty to be in effect.

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